

Categories: Transparency/Honesty/Best Practices

Commonalities:

- Trust – 2/way
- Accessibility
- More visible information
- No backroom/closed door meetings
- Proof
- Language – common/plain, understandable
- Ground-level involvement
- Engagement/input early on – before decision
- Communication – open/frequent/timely/relevant
- Less formal, more frequent access
- Non biased
- Respectful
- Tolerance
- Civility
- Discourse
- Collaboration/voice is heard
- Encourage honesty, involvement, input, participation

Key Words:

Trust – 2/Way
 Accessible
 Ground Level
 More
 Respectful
 Civil
 Transparent

First drafts of overarching statements:

Create welcoming, accessible and functioning environments that will serve a majority of participants.

Engage citizens early in the process, especially those most affected by the outcome.

Promote accountability and trust through a transparent system of communication.

Disclose timely, relevant information in forms that the public can readily access.

Promote opportunities for participation.

Communicate across multiple platforms with a nonbiased provider as a central portal.

Statement Draft:

Effective public engagement promotes transparency and trust through early, ground-level involvement in decision making; respectful dialog and open, two-way communication.